Refund Policy

Our focus is complete customer satisfaction. In the event, if you are displeased with the services provided, we will refund back the money, provided the reasons are genuine and proved after investigation. Please read the fine prints of each deal before buying it, it provides all the details about the services or the product you purchase.

In case of dissatisfaction from our services, clients have the liberty to cancel their projects and request a refund from us. Our Policy for the cancellation and refund will be as follows:

Requests received later than 5 business days prior to the end of the current service period will be treated as cancellation of services for the next service period.

Refund Policy

We will try our best to create the suitable design concepts for our clients.

In case any client is not completely satisfied with our products we can provide a refund.

If paid by credit card, refunds will be issued to the original credit card provided at the time of payment and in case of payment gateway name payments refund will be made to the same account.

Initiate Refund

The user can drop mail at triadweb.in expressing the issue in the mail with the transactionID. VMX Pro team will revert and address the issue in 2-4 business days.

Refund Process

Upon approval of your Return Request and depending upon the mode of payment for your transaction, we will immediately initiate a refund, via the application, within forty-eight (48) banking hours:

1. from the date of approval of your Return Request, 2. You agree and undertake that we will not be responsible and liable for any wrong/incorrect bank account details that may be provided to us by you or taken by us from the application. You further agree and undertake that we will not be liable to refund payments to you in case we do not find